

EMPLOYMENT OF PEOPLE WITH VISUAL IMPAIRMENT IN
KLANG VALLEY, MALAYSIA

BY

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ABSTRACT

This research is an in-depth qualitative study using a phenomenology approach aimed to understand the self-concept of people with visual impairment in Klang Valley, Malaysia, to identify the challenges they encounter and to discover the strategies they used in employment. One-on-one semi-structured interviews were conducted with ten people with visual impairment, which consisted of both genders and the three major ethnic groups of Malaysia. Results show that people with visual impairment had a positive self-concept towards themselves, family and friends. However, they perceived that there is still a lot for the society to improve in terms of their awareness about the people with visual impairment and do not take advantage of them. This indicated that there is a need to educate the society about the people with visual impairment. People with visual impairment face challenges such as: employers lack of awareness and acceptance; lack of facilities provided by employers; personal lack of skills; transportation at rural area, limited job choice and too many expectations. In conclusion, recommendations were also made to the respective parties in knowing what further actions to be taken to aid the people with visual impairment for better employability.