

PTPTN (Kuala Lumpur Campus)

Student Affairs & Alumni

3rd Floor, Block A, Kuala Lumpur Campus

PIC : Mr. Farhan / Mr. Steven

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1. PTPTN inquiry

You can drop by SAA Office during the office hour if you have any query pertaining to any PTPTN matters. Below is the operation hour:

Weekdays: 9.00 am to 6.00 pm

Saturday: 9.00 am to 1.00 pm

Location: Student Affairs and Alumni Office Block G, Level 9 UCSI, university KL Campus

2. Agreement Submission Deadline

Two sets of the loan agreement and one copy of UCSI Offer Letter must be submitted to any PTPTN office within 14 days from the PTPTN agreement date. Kindly refer to the link for PTPTN branches nearby: <https://www.ptptn.gov.my/cawangan-kl-zon-utara-side>.

If you would like to have SAA Office to check your agreements and sign on the witness column (page 8/15), please drop by Student Affairs & Alumni counter on the date that will be announce to you via email.

3. BSN - PTPTN PIN Number

The PIN number can be purchased from Bank Simpanan Nasional (BSN) for RM5.00 (valid for 6 months ONLY). Please keep the receipt for website log-in purposes. Should there be any difficulty in logging-in or in resetting the password, please contact:

PTPTN Careline Number: 03-2193 3000 Isnin - Ahad | 8.00 pg - 10.00 mlm