

THE RELATIONSHIP BETWEEN JOB SATISFACTION
AND JOB PERFORMANCE :
A CASE OF NON-EXECUTIVE LOGISTICS WORKERS

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ABSTRACT

The purposes of this research are to find out the factors influence the job satisfaction and the relationship between the job satisfaction and job performance of non-executive logistics workers.

The research was undertaken among logistics workers in Malaysian who are online users. The adopted sampling method was convenience sampling and questionnaire. There were 147 usable questionnaires were analyzed by using Statistical Package for Social Science Software version 19.0.

There are six hypotheses developed for this research and all hypotheses were tested using Pearson Correlation Analysis and Multiple Regression Analysis. The results of the study indicated that supervision, promotion, work itself and present pay could influence the job satisfaction of logistics workers, but co-workers failed to show significant relationship to job satisfaction, and there is a positive link between job satisfaction and job performance.

The research problems and research questions were fully addressed and justified based on the statistical analysis and support by literature review. The contribution to this research such as managerial and policy makers were also presented. Limitations and recommendations were highlighted at the end of the chapter.