Examining the Factors Associated with Negative Perception of Mobile Phones usage among University Students in Malaysia

By

Zhang Zhen

THESIS SUBMITTED IN PARTIAL FULFILMENT OF THE

REQUIREMENT FOR THE DEGREE OF

MASTER IN BUSINESS ADMINISTRATION

In the

Faculty of Management and Information Technology

UCSI University
MALAYSIA

March 2013

ABSTRACT

In the human lives, the mobile phone has become a lot of people are essential belongings, university students to use the mobile phone is a very common phenomenon. However, the use of mobile phones will have some negative perceptions.

First, according to the statement mobile phone usage background, researcher determined the research objective and research questions. Secondly, according to the extent literature review, extent research findings review and the analysis mobile phone negative perception, researcher built the primary conceptual model for the relationship between relationship of effect on health, effect on studies, effect on safety, effect on social life, disturbance to others and negative perception. Third, researcher did the questionnaire survey of the university students. Then researcher collected and analyzed the data to corroborate the hypothesis of this research. At last, based on the result of data analysis, researcher stated some suggestion and recommendation of mobile phone usage for the university students.

This research result indicated that the factor of effect on health, effect on studies, effect on safety, effect on social life, disturbance to others will have negative perceptions of university students.